The Woodford Halse Village Signpost web site invited visitors to take part in an on-line survey of their views on the web site. This survey was conducted between 30th November and 31st December.

**Summary**

- 33 responses were received, 29 from people that had used the web site before and 4 from newcomers.
- Of the newcomers their more usual source of information was the WOW or Facebook. 2 respondents said they "didn't really know what is there". (To help address this problem I have drafted a short article for February’s WOW)
- Over half of regular users say they visit the site to see what has changed, others are prompted to visit by Facebook posts or visit when they are looking for something particular. Only a small percentage subscribe to the site and get email updates (205 of respondents and much less for the population in total).
- A number of improvements for the site were suggested. This receiving the most positive support (rated either "essential" or "important") were More Details on Local Transport (22 votes), Improved Business Directory (15 votes) and More Information on Local Societies and local Small Ads (13 votes each).
- Just under half the respondents had noticed the PCSO's twitter feed on the front page of the site. Of those, almost all found them helpful and considered we should show more posts.
- There was a question that invited respondents to add any suggestions but only one specific suggestion was received. This was from someone that said they were unaware of the twitter feed (a link has now been added to the front page) and that they find the site difficult to navigate. It wasn’t clear if this is from a PC or a mobile device (certainly the display of the site on a mobile phone could be improved).

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January 2\textsuperscript{nd} 2017